

## TRY - TRACK - TWEAK

New habits take time to form. As you roll out new systems and processes, be sure you're giving everyone enough time to re-learn and adjust.

Try the new system or process for a few weeks. Track how well it works and ask for feedback from the rest of your team (especially those who complete the task on a daily basis). Then make any final tweaks to get the optimum results. You can read my blog post *Big Changes, Little Adjustments* [here](#).

### 3 Keys to Success

Give Everyone Time to Adjust

Be Open to Receiving Honest Feedback

Remember the **END GOAL**



*This is what's best for the company...*

Take the **personal aspect** out of all of your systems and processes

Build them based on **positions**, not people

**Overall Goal** – An Exceptional Customer Experience

*“It's not about you, it's about the customer”*

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